Gaming-Bets

Use-Case Specification: Give Feedback

Version 1.3

Revision History

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| --- | --- | --- | --- |
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| 25.10.2015 | 1.0 | Basic Information | Felix Morsbach |
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Use-Case Specification: Feedback

# Use-Case Name

## Brief Description

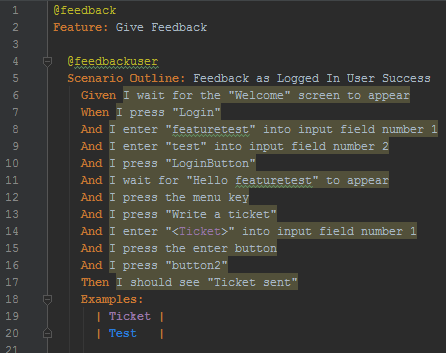
This Use-Case will provide the possibility to give feedback to improve the application or ask a question.

# Flow of Events

## Basic Flow

C:\Users\Felix Morsbach\Documents\GitHub\documents\Use Case\Give Feedback\Feedback.png





[Link to code](https://github.com/GamingBets/GamingBets/blob/master/features/04_Give%20Feedback.feature)

## Alternative Flows

### Wrong Data

If a guest tries to send a ticket without entering an email address he will be notified to enter a valid email address

### Ticket cannot reach server

If the ticket cannot reach the server, the user will be notified if possible via app. He will be asked to try it again later.

# Special Requirements

n/a

# Preconditions

## App started

The app must be running.

## Internet Connection

To submit feedback or a message, an internet connection is necessary.

## Response possibility

If the user wants a response to his feedback or his question, he needs to be logged in or submit an email address as well.

# Postconditions

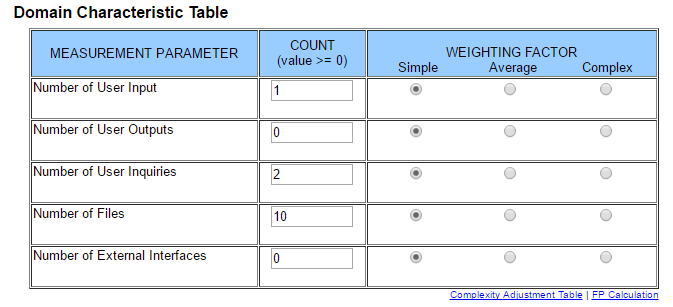
## Notification if feedback is successfully submitted

As soon as the feedback/the question reached the server, a notification will be send to the user.

# Extension Points

n/a

# Function Points



This results in a function point calculation of **71,1**

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