Version 1.3

Revision History

|  |  |  |  |
| --- | --- | --- | --- |
| **Date** | **Version** | **Description** | **Author** |
| 25.10.2015 | 1.0 | Basic Information | Felix Morsbach |
| 29.10.2015 | 1.1 | Revision | André Helbig |
| 01.11.2015 | 1.2 | Cucumber | Niclas Petersohn |
| 22.12.2015 | 1.3 | Cucumber and Rework for Midterm | Felix Morsbach |

Table of Contents

1. Use-Case Name 4

1.1 Brief Description 4

2. Flow of Events 4

2.1 Basic Flow 4

2.2 Alternative Flows 5

2.2.1 Wrong Data 5

2.2.2 Ticket cannot reach server 5

3 Special Requirements 6

4 Preconditions 6

4.1 App started 6

4.2 Internet Connection 6

4.3 Response possibility 6

5 Postconditions 6

5.1 Notification if feedback is successfully submitted 6

6 Extension Points 6

# Use-Case Name

## Brief Description

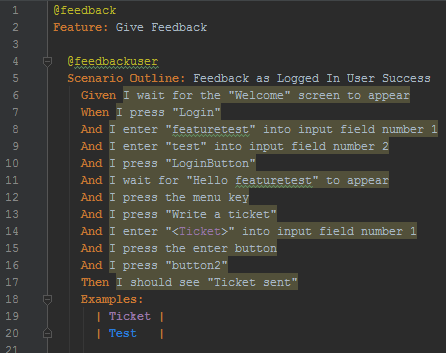
This Use-Case will provide the possibility to give feedback to improve the application or ask a question.

# Flow of Events

## Basic Flow

C:\Users\Felix Morsbach\Documents\GitHub\documents\Use Case\Give Feedback\Feedback.png





## Alternative Flows

### Wrong Data

If a guest tries to send a ticket without entering an email address he will be notified to enter a valid email address

### Ticket cannot reach server

If the ticket cannot reach the server, the user will be notified if possible via app. He will be asked to try it again later.

# Special Requirements

n/a

# Preconditions

## App started

The app must be running.

## Internet Connection

To submit feedback or a message, an internet connection is necessary.

## Response possibility

If the user wants a response to his feedback or his question, he needs to be logged in or submit an email address as well.

# Postconditions

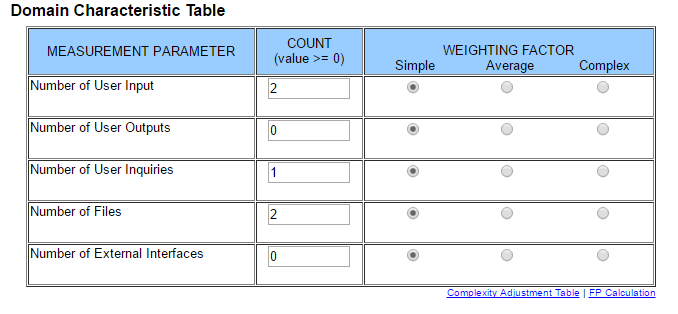
## Notification if feedback is successfully submitted

As soon as the feedback/the question reached the server, a notification will be send to the user.

# Extension Points

n/a

# Function Points



This results in a function point calculation of **14.9**.